



Board of Commissioners Regular Meeting Minutes September 23, 2025

PRESENT:

Matt Kollman, CEO; Paul Pennington, Vice Chair; Les Dewey, Secretary; Heidi Hedlund, Quality Director; Alia Breon, CMO; Shea Gilbert CNO; Ricky Knowles, Board Chair; Tyler Mittelstaedt, MD; Imelda Padilla, Commissioner; Juliet Pouillon, Commissioner; Ashley Pitariu, Executive Assistant; Elizabeth Vaivoda, Marketing Director

TEAMS: Brenda Schneider, CFO

CALL TO ORDER

Board Chair Ricky Knowles called the meeting to order at 1805 hours.

OPEN DISCUSSION & PUBLIC PARTICIPATION

NA

CONSENT AGENDA

Paul Pennington motioned for the Consent Agenda items be approved, including minutes of the August regular meeting and special meetings; August Accounts Payable Warrants totaling \$826,812.33; Payroll Electronic Transactions totaling \$1,247,391.55; Other Electronic Transactions Payments totaling \$432,036.26; Bad Debt of \$106,137.50. Les Dewey motioned. Juliet seconded. Unanimous approval.

ADMINISTRATIVE REPORTS

CEO Report:

Matt reported being in DC last week and met with legislative staff. He discussed Rural Health Transformation Funds and making sure they get to rural hospitals, Medicare Advantage issues, along with consideration of policy changes regarding the 96 hour stay and funding as critical access. Requested removing the 96 hour length of stay to maintain the Critical Access Funding. He also requested that the three day mandate that requires patients to spend 3 days in the hospital before going to rehab. Asked legislators to consider repealing that rule. Discussed Medicare Advantage as a financial detriment. Matt supported WSHA while in DC and they are working with State elected officials to make sure the money intended for community gets to the community. Discussed messaging to the community on how to proceed regarding the impact of Medicare Advantage. Discussed vehicles to convey messaging including social media, mailers with peoples bills, community boards, open house to talk about it with navigators, and ad in newspaper. A partnership with One Community Health was discussed. Matt reviewed developing Dr. Peterings practice, providing levels of support for Dr. Mittelstaedt, along with partnering with KVH. Paul said he would like to see promotion for Dr. Mittelstaedt's practice. Discussion regarding promotion for Dr. Mittelstaedt's practice, fractional support for him along with staffing for surgeries. Discussed meeting with Vancouver Clinic and potential partnership with a urologist.

CFO Report

Brenda reported that August was better than July. Expenses were in line. Les asked about deductions being higher than projected. Questions followed about expenses and accruals followed by discussion regarding revamping billing staff to reduce AR days. Paul said that the plan going forward is a solid one for having solid billers. Les proposed potentially hiring 1 more biller as backup and opening it as a remote position. Ricky asked about our AR issues and requested an independent party to speak about Revenue Cycle. Lengthy discussion around how complex billing has become and the work that goes into getting reimbursed. There has been lots of turnover since covid, which means lots of training and retraining. Discussion around pay, and remote opportunities for billers. Brenda will invite Anjanette to talk to board at next meeting.

CNO Report

Shea reviewed acuity and the levels of acuity that were in the ER in August. Acute care census was low in August, working on that with TC partnerships. Pixis towers are up, functioning, and they are amazing. Was able to fix any hiccups and seeing a lot of value. Launchpoint goes live and Learning Journeys are going live on the 29th. Merging to UKG for scheduling. Scanning stations are in most rooms and ED. Staff seem to like them and units seem to be functioning well. Paul recommended donating the towers.

CMO Report

Dr. Breon and Heidi are working closely on Quality and revamping the process. Reviewed potentials for Peer Review along with bringing it back in house. Starting a Kaizen that revamps how complaints go through the complaint process for resolution from a care perspective and administration perspective. Has had great meetings with the Doctors to review acuity. Reviewed ways to keep people in house.

MEDICAL STAFF REPORT & CREDENTIALING

Credentiailling and reappointments approval discussion. The board wants credentialing packets that are complete. When they are complete, present to the board. In the meantime, Matt can do a temporary approval. Ricky is in favor to delegate to the Medical staff provided it isn't against our insurance. The board will go based on what the Medical Executive team recommends. Discussion around companies we partner with that don't have full credentialing references Send out letter to head of company saying they need the privileges or else they won't be approved. Our way might be a bit antiquated and cumbersome, might need to update and make more reliable. Board asked about impact if we don't get conditional approval covered. Credentiailling will go to Med Exec, but won't go to Board unless they have all of their credentialing done.

Credentiailling Reviewed:

New Appointments

- None

Reappointments

- Sharif Riad

Juliette motioned. Les Seconded. Unanimous Approval.

COMMITTEE REPORTS

Marketing/Foundation:

Elizabeth reviewed SPA Day coming up on October 17th, promotional materials for Dr. Petering, Value Report which will roll out in 2026. Pink Week is at the end of October, she hired Gorge Leadership to help facilitate. HuckFest Parade went well. Lots of events coming up, including Thursday, November 13th

in the conference room where 60 of our donors come out for Thank you party. Team 52 dinner on December 11th at the Garage. Need to think about the Foundation Holiday Party. Anna will be back from maternity leave in December. Debi will support Elizabeth until then. We did receive a one star review last week through Rater8. The December 6 is White Salmon Tree Lighting and asked if Skyline was going to be involved. Elizabeth said she would look into it. Discussion around how to put out more broadly the good things that are being said about Skyline.

Performance Improvement

Working on document work flows that will help complaint process. Verbal Order project kicked off on September 17th and full attendance from team. Had energetic participation from team. Barcode scanning went a bit backwards to 87%, which was due to a traveler nurse. Had one readmission and this was addressed, care was appropriate.

Planning

NA

OLD BUSINESS

NA

NEW BUSINESS

NA


EXECUTIVE SESSION

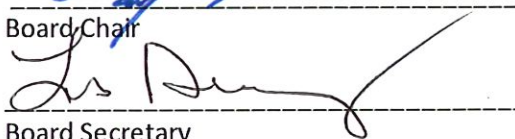
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ADJOURN

Board Chair Ricky Knowles moved to adjourn the meeting at 0956 hours.

Respectfully Submitted,
Ashley Pitariu



Board Chair


Board Secretary