



myskylinehealth.org

IT'S SAFE TO RECEIVE ONSITE CARE AT SKYLINE HEALTH! PATIENT AND SAFETY PROTOCOLS

SKYLINE HOSPITAL: 509-493-1101

SKYLINE MEDICAL CLINIC: 509-637-2810

EMERGENCY DEPARTMENT: 509-637-2952

Skyline Health is encouraging patients to seek medical care for non-COVID-related issues. This includes care for new or chronic health conditions. Conditions left untreated can worsen – making them more difficult to treat or even life-threatening.

Our number one priority is the safety and health of the communities we serve. This is why we have put in place meticulous infection control measures at our campus to ensure patients are safe and feel comfortable to receive onsite care. These measures also protect patients and staff from exposure to COVID-19.

See our safety protocols in place for visits to Skyline Health's campus below.

HOSPITAL-WIDE PROTOCOLS

- Monitoring staff daily for COVID-19 symptoms.
- Screening visiting patients for COVID-19 symptoms.
- Increasing frequency of cleaning and disinfecting within our facilities.
- Providing protective masks for staff and patients.
- Limiting hospital visitors to limit exposure.
- Training staff on all appropriate protocols.
- Maintaining the 6-foot "social distancing" space.
- Keeping up-to-date with WA DOH and CDC guidelines.

In addition to the campus-wide steps listed above, each department at Skyline Health has safety protocols to meet the unique needs of their staff and patients.

SKYLINE MEDICAL CLINIC PROTOCOLS

- Offering Virtual Visits so you can access your provider remotely.
- Extending appointment lengths to accommodate additional disinfection between patients.
- Staggering appointments and restricting visitors to ensure social distancing.
- Providing pre-visit COVID-19 screening for symptoms with all patients.
- Providing patients with a mask if one is needed.
- Prescheduling car-side COVID-19 testing.



EMERGENCY DEPARTMENT PROTOCOLS

- Screening patients for COVID-19 symptoms upon arrival to the Emergency Department.
- Providing patient and family a facemask regardless of symptoms.
- All rooms are equipped with negative airflow specifically for respiratory patients to remove potentially virally infected air from the space.
- Proactively testing any patient with even mild symptoms for COVID-19.
- Removing shared space in the waiting room.

LABORATORY PROTOCOLS

- Screening patients for symptoms.
- Requiring patients to wear a mask upon immediate arrival.
- Requiring technologists to wear masks and other personal protective equipment as needed.
- Drawing blood for patients with COVID-19 symptoms from their vehicle if weather permits.
- Continuing to disinfect equipment before each patient with the utmost attention to detail.

DIAGNOSTIC IMAGING PROTOCOLS

- Screening patients for symptoms. If COVID-19 symptoms are present, patients are encouraged to postpone unless it is an emergency.
- Requiring patients to wear a mask upon immediate arrival.
- Requiring technologists to wear masks, gloves and other personal protective equipment.
- Staggering appointments to support social distancing, which means limited exposure in the waiting area and extra time for cleaning and disinfecting between patients.
- Continuing to disinfect equipment before each patient with the utmost attention to detail.

PHYSICAL THERAPY PROTOCOLS

- Offering Virtual Visits when appropriate so you can access your provider remotely.
- Extending appointment lengths to accommodate additional disinfection between patients.
- Screening patients for symptoms of COVID-19. If symptoms are present, patients are advised to return home and call their physician.
- Requiring all staff to wear masks and other personal protective equipment as needed.
- Continuing to disinfect equipment before each patient with the utmost attention to detail.
- Providing patients with a mask if one is needed.