



## **IT'S SAFE TO RECEIVE ONSITE CARE AT SKYLINE HEALTH!**

### **PATIENT AND SAFETY PROTOCOLS**

**RELEASE DATE: 5-01-20**

Skyline Health is encouraging patients to seek medical care for non-COVID-related issues. This includes care for new or chronic health conditions. Conditions left untreated can worsen – making them more difficult to treat or even life-threatening.

Our number one priority is the safety and health of the communities we serve. This is why we have put in place meticulous infection control measures at our campus to ensure patients are safe and feel comfortable to receive onsite care. These measures also protect patients and staff from exposure to COVID-19.

**See our safety protocols in place for visits to Skyline Health's campus below.**

#### **HOSPITAL-WIDE PROTOCOLS**

- Monitoring staff daily for COVID-19 symptoms.
- Screening visiting patients for COVID-19 symptoms.
- Increasing frequency of cleaning and disinfecting within our facilities.
- Providing protective masks for staff and patients.
- Restricting hospital visitors to limit exposure.
- Training staff on all appropriate protocols.
- Maintaining the 6-foot "social distancing" space.
- Keeping up-to-date with WA DOH and CDC guidelines.

**In addition to the campus-wide steps listed above, each department at Skyline Health has safety protocols to meet the unique needs of their staff and patients.**

#### **FAMILY MEDICINE CLINIC PROTOCOLS**

- Offering Virtual Visits so you can access your provider remotely.
- Extending appointment lengths to accommodate additional disinfection between patients.
- Scheduling healthy patients in the morning and respiratory patients in the afternoon.
- Staggering appointments and restricting visitors to ensure social distancing.
- Providing pre-visit COVID-19 screening for symptoms with all patients.
- Providing patients with a mask if one is needed.
- Prescheduling drive-up COVID-19 testing.



### **EMERGENCY DEPARTMENT PROTOCOLS**

- Screening patients for COVID-19 symptoms before entering the Emergency Department.
- Giving patient and family a facemask regardless of symptoms.
- Reserving two rooms equipped with negative airflow specifically for respiratory patients to remove potentially virally infected air from the space.
- Proactively testing any patient with even mild symptoms for COVID-19.
- Removing shared space in the waiting room.

### **LABORATORY PROTOCOLS**

- Screening patients for symptoms. If COVID-19 symptoms are present, patients are encouraged to postpone unless it is an emergency.
- Requiring patients to wear a mask upon immediate arrival.
- Requiring technologists to wear masks, gloves and other personal protective equipment.
- Drawing blood for patients with COVID-19 symptoms from their vehicle if weather permits.
- Continuing to disinfect equipment before each patient with the utmost attention to detail.

### **DIAGNOSTIC IMAGING PROTOCOLS**

- Screening patients for symptoms. If COVID-19 symptoms are present, patients are encouraged to postpone unless it is an emergency.
- Requiring patients to wear a mask upon immediate arrival.
- Requiring technologists to wear masks, gloves and other personal protective equipment.
- Staggering appointments to support social distancing, which means limited exposure in the waiting area and extra time for cleaning and disinfecting between patients.
- Continuing to disinfect equipment before each patient with the utmost attention to detail.

### **PHYSICAL THERAPY PROTOCOLS**

- Screening patients for symptoms of COVID-19 in their car prior to entering the clinic. If symptoms are present, patients are advised to return home and call their physician.
- Requiring patients to wait in their car until a therapist is ready to see them. The patient will receive a call from our front desk and be admitted to the clinic.
- Requiring all staff to wear masks, gloves and other personal protective equipment.
- Continuing to disinfect equipment before each patient with the utmost attention to detail.
- Reducing the amount of patients in the clinic at one time to allow for social distancing.
- Availability of virtual appointments for high-risk patients.